

What You Need To Know

About COVID-19 and
the City of Boca Raton's
Water & Wastewater

A Message from the Utility Services Department Regarding Boca Raton's Water and Wastewater Services

The COVID-19 Pandemic is an urgent issue that is affecting everyone in our community, our nation and our world. As a result, the City has taken unprecedented actions to protect the health, safety and welfare of our residents. As a local government provider of public services, programs and facilities, we are continuing to monitor the COVID-19 information coming from the [Centers for Disease Control and Prevention \(CDC\)](#), the [Florida Department of Health \(FDOH\)](#) and the [United States Environmental Protection Agency \(EPA\)](#). We want you to know the safety of your water and wastewater services is our priority.

The City has a strong track record of preparing for emergencies, including a potential pandemic.

As a result, the Utility Services Department:

Has implemented proactive asset management programs, including infrastructure assessments and upgrades, that have established automation and redundancy in our systems.

Continues to use filtration and disinfection to remove or kill viruses including COVID-19.

Is continuously monitoring to ensure the water produced, as well as the water returned to the environment, is safe.

Has implemented ongoing safety measures for our critical infrastructure workforce, including sanitizing equipment and ongoing communication about hygiene to prevent any potential spread of the virus.

Has restricted access to our water and wastewater facilities to our essential team members for enhanced security.

You can be assured our highest priority is the health, safety and physical well-being of our team members and you.

We are coordinating with State and Federal agencies on safety and security practices for water and wastewater treatment plants. We recognize the essential role we play to help keep our community healthy and safe, especially in times of crisis. We want to assure you that we are taking every precaution to prevent the spread of COVID-19 while we continue to serve you.