

SANITATION SERVICES

Municipal Services - Sanitation Division
2500 NW 1st Avenue, Bldg. A
Boca Raton, FL 33431



ANNUAL SANITATION BROCHURE

October 2023 - September 2024

PLEASE DO NOT DISCARD



City of Boca Raton's Annual

October 2023 to September 2024

Sanitation Guide

Curbside Solid Waste Collection Services



Hello Boca Raton,
we look forward
to serving you!



GARBAGE



RECYCLING



BULK



VEGETATION



A message from your Municipal Services Director and Sanitation Superintendent

Dear Residents,

The City's Sanitation Services Division remains committed to providing first-class service, working tirelessly throughout the year. For the 2022-2023 fiscal year, we collected **83.5 million pounds of garbage, 25.6 million pounds of vegetative debris, and recycled 10.9 million pounds of recyclable materials**, contributing to cost savings and revenue sharing with the Solid Waste Authority.

Out on the streets, our efficient fleet of trucks are equipped with 360-degree cameras, which enhance safety and service quality, and provide us valuable data. Behind the scenes, program improvements, additional personnel and long-term employee incentives help us ensure delivery consistency and the best customer service to every resident and business in our community.

Some important tips to remember this year:

- Avoid putting **hazardous materials** in your trash, they can cause fires in our garbage trucks.
- Trim your foliage **before** hurricane season and avoid blocking drainage areas.
- **Sign up for text reminders** when your sanitation service changes due to a holiday.

Learn more about these tips, and find information on holiday schedules, all unacceptable materials, collection area maps, and disposal guidelines at www.myboca.us/Sanitation.

Also, **thank you** for all the smiles and friendly waves to our employees when they are in your neighborhood – keep 'em coming!

**Beginning October 1, 2023, curbside residential collection will increase by \$1.00 for a total of \$26.02 per month and multi-family dwelling units will increase by \$0.60 for a total of \$15.74 per month. Customers will see these changes on their bi-monthly water bills.*



We're here to help!

**Monday - Friday
8am - 4pm**

- **Call** 561-416-3367 (Monday-Friday, 8am-4pm)
- **Let us know** www.myboca.us/ReportAConcern
- **Visit our website** www.myboca.us/Sanitation
- **Sign up for notifications**
Receive **TEXT** or **EMAIL** alerts for reminders of holiday sanitation changes, service updates and more.
www.myboca.us/NotifyMe

When possible, questions/concerns will be investigated and corrected the same day **if reported prior to 2:00pm.**

Zach Bihr
Municipal Services
Director



Elvin Holmes
Sanitation
Superintendent



Sanitation By The Numbers...

based on 2023 average



58 full-time employees

49 vehicles



99,805
residents served

3,477 tons
monthly garbage

452 tons
monthly mixed recycling



141 tons
monthly bulk trash

1064 tons
monthly vegetation



Holiday Sanitation Schedule 2023-2024

Holiday	City Offices Closed	Collection Day Changes
Columbus Day Monday, October 9, 2023	Monday, October 9, 2023	Monday 10/09 rescheduled to Tuesday 10/10 Tuesday 10/10 rescheduled to Wednesday 10/11
Veterans Day Saturday, November 11, 2023	Friday, November 10, 2023	Thursday 11/09 rescheduled to Wednesday 11/08 Friday 11/10 rescheduled to Thursday 11/09
Thanksgiving Day Thursday, November 23, 2023	Thursday, November 23, 2023	Thursday 11/23 rescheduled to Wednesday 11/22 NO CHANGE to Friday 11/24 collection
Christmas Day Monday, December 25, 2023	Monday, December 25, 2023	Monday 12/25 rescheduled to Tuesday 12/26 Tuesday 12/26 rescheduled to Wednesday 12/27
New Year's Day Monday, January 1, 2024	Monday, January 1, 2024	Monday 01/01 rescheduled to Tuesday 01/02 Tuesday 01/02 rescheduled to Wednesday 01/03
Martin Luther King, Jr. Day Monday, January 15, 2024	Monday, January 15, 2024	Monday 01/15 rescheduled to Tuesday 01/16 Tuesday 01/16 rescheduled to Wednesday 01/17
President's Day Monday, February 19, 2024	Monday, February 19, 2024	Monday 02/19 rescheduled to Tuesday 02/20 Tuesday 02/20 rescheduled to Wednesday 02/21
Memorial Day Monday, May 27, 2024	Monday, May 27, 2024	Monday 05/27 rescheduled to Tuesday 05/28 Tuesday 05/28 rescheduled to Wednesday 05/29
Juneteenth Wednesday, June 19, 2024	Wednesday, June 19, 2024	NO CHANGE to Wednesday 06/19 collection
Independence Day Thursday, July 4, 2024	Thursday, July 4, 2024	Thursday, 7/4 rescheduled to Wednesday, 7/3; NO CHANGE to Friday 7/5 collection
Labor Day Monday, September 2, 2024	Monday, September 2, 2024	Monday 09/02 rescheduled to Tuesday 09/03 Tuesday 09/03 rescheduled to Wednesday 09/04
Columbus Day Monday, October 14, 2024	Monday, October 14, 2024	Monday 10/14 rescheduled to Tuesday 10/15 Tuesday 10/15 rescheduled to Wednesday 10/16



Please Help Keep Our Waterways Clean



- Never dispose of any type of waste, especially household hazardous waste, into a storm drain or canal.
- Our canals and waterways provide flood control. Never toss vegetation into our storm drains or canals, as it could restrict its ability to discharge stormwater and can cause flooding.
- Also, the decaying process causes oxygen depletion in the water & could result in loss of marine life.

Dumping vegetative waste into a canal is against the

City of Boca Raton's Code of Ordinances and you could receive a code violation and be fined.

- It takes only 1 gallon of oil—the amount of a typical oil change—to foul 1 million gallons of water.
- Use less fertilizer, for your lawn, your wallet, and our waterways.
- For more information on how to keep our waterways clean, please visit the City's website at: www.myboca.us/693/Stormwater-Management



Solid Waste VIOLATION NOTICE

If you receive a "Solid Waste Violation Notice" and your waste is refused for pickup due to contamination or because it contains an unacceptable material, **you are responsible for removal from the swale area within 12 hours.** Collection of the clean load will not occur until your next scheduled pickup day unless provided as a pay for pickup service.

Failure to comply with City regulations can result in Code Enforcement action.



GARBAGE

(collected **twice** a week)

- Separate garbage from vegetation and bulk items.
- Wrap or bag household garbage, and place it in City-issued container.
- Place container to edge of driveway or swale area, placing it at least 5 FT away from other containers or obstacles like mailboxes, vehicles, or utility poles.
- All materials placed in the swale **no earlier than 7pm** on the day prior to and **no later than 7am on the scheduled collection day**.
- All containers must be removed within 12 hours following collection.
- **The City will not be responsible for clean up due to improper disposal of liquids, such as paint.**
- Household garbage **will not be collected** if it is not in the City-issued container.
- Containers are the property of the City of Boca Raton. Each container is numbered and assigned to a specific address, and **MUST** stay at the current address if resident moves.

If you do not have a City-issued container or need an additional container, please contact us for ordering and current pricing at **561-416-3367**.



BULK

(collected **once** a week)

- Bulk items include furniture, bicycles, refrigerators, washers, dryers, etc.
- Refrigerator doors, as well as washer/dryer doors should be removed or secured for safety.
- Residents are encouraged to recycle their old electronics including televisions, computers, monitors, and stereos.
- Check your local computer store for recycling opportunities, or you can drop them off at any one of the Solid Waste Authority of Palm Beach County's transfer stations.
- Bulk items should be placed a minimum of **5 FT away** from other garbage containers or obstacles.
- **The City will NOT collect bulk items that are not separated from vegetation and will not collect unacceptable materials at any time.**

The City will NOT collect construction and demolition debris.

See list of unacceptable items for bulk collection on page 6.



RECYCLING

(collected **once** a week)

- The City has a TWO-BIN recycling program.
- **The YELLOW bin is used to recycle paper and cardboard products.**
 - Corrugated cardboard **MUST** be cut down to 2 FT x 2 FT pieces and place in or next to the yellow bin.
 - Boxes that are larger than 2 FT x 2 FT and not broken down, will be collected as part of BULK service.
- **The BLUE bin is glass, plastic and aluminum products.**

For a complete list of recyclable items, please **visit the Solid Waste Authority of Palm Beach County's website at www.swa.org** or call the City's Sanitation Department at **561-416-3367**.

Need a bin?

For delivery to your home, call us at 561-416-3367 to order.

For removal of a damaged or unusable recycling bin, place bin in City garbage container if possible, or put it out for bulk collection with a note on it stating that you would like it to be removed.



VEGETATION

(collected **once** a week)

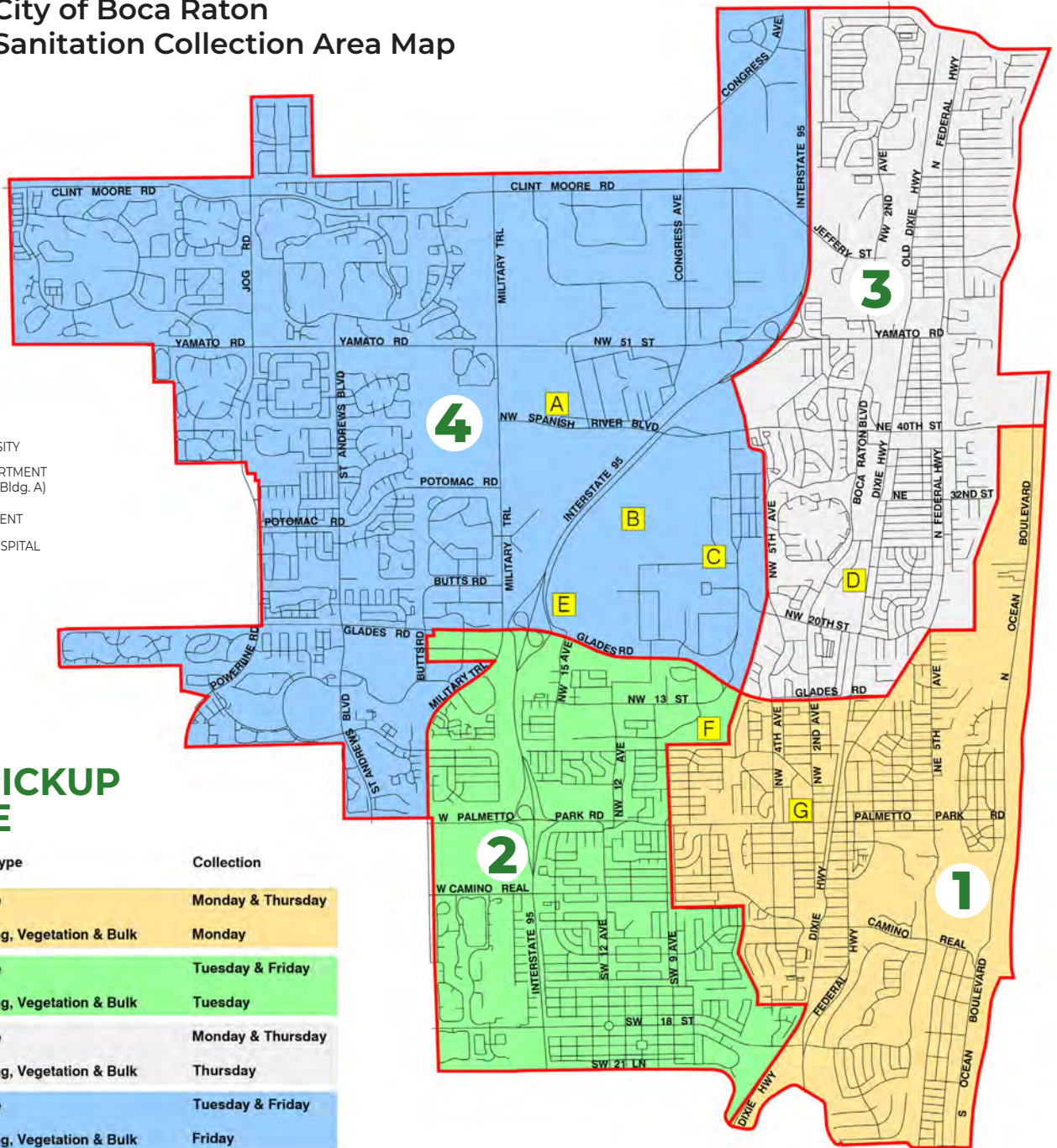
- Place vegetative waste in the swale area or edge of pavement.
- **DO NOT** mix non-vegetative waste or bulk items with vegetation.
- **To avoid damage**, do not place vegetative waste adjacent to a mailbox, utility pole, sprinkler head, near/under trees, cable/utility lines, or further than 6 FT from the paved edge of the street.
- Vegetative waste should be placed a minimum of 5 FT away from other garbage containers.
- Do not place vegetative waste on your driveway as damage could result from collection. **The City is not responsible for damage or repairs to driveways.**
- Vegetative waste such as tree trimmings and palm fronds cannot exceed 4 INCHES in diameter and 5 FT in length.
- Anything larger must be cut to guidelines or disposed of by the owner/tenant to the Solid Waste Authority of Palm Beach County's disposal site. Call 1-866-792-4636 for drop-off locations and fees, or visit www.swa.org.
- Per City Ordinance, **the City is NOT responsible for the removal of vegetative waste created by a private company.**



City of Boca Raton Sanitation Collection Area Map

LANDMARK

- A** SPANISH RIVER LIBRARY
- B** BOCA RATON AIRPORT
- C** FLORIDA ATLANTIC UNIVERSITY
- D** MUNICIPAL SERVICES DEPARTMENT
(Recycling Bins available in Bldg. A)
- E** UTILITY SERVICES DEPARTMENT
- F** BOCA RATON REGIONAL HOSPITAL
- G** BOCA RATON CITY HALL



WEEKLY PICKUP SCHEDULE

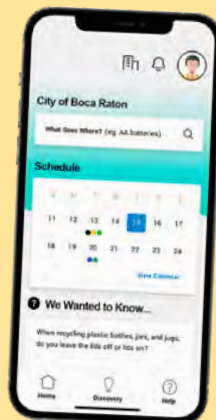
Area Number	Waste Type	Collection
Area 1	Garbage	Monday & Thursday
Area 1	Recycling, Vegetation & Bulk	Monday
Area 2	Garbage	Tuesday & Friday
Area 2	Recycling, Vegetation & Bulk	Tuesday
Area 3	Garbage	Monday & Thursday
Area 3	Recycling, Vegetation & Bulk	Thursday
Area 4	Garbage	Tuesday & Friday
Area 4	Recycling, Vegetation & Bulk	Friday

Let's Recycle Better!

We've partnered with



- Schedule changes notifications.
- Personalized collection schedule.
- "What Goes Where?" search tool to sort waste correctly.
- **Download the app TODAY!** www.myboca.us/RecycleCoach



DID YOU KNOW...

Recycling is alive and well in the City of Boca Raton!

- The City of Boca Raton, in partnership with the Solid Waste Authority (SWA) of Palm Beach County, has one of the **most effective** recycling programs in the State of Florida.
- SWA **does not** landfill or incinerate materials received for recycling.
- Plastic bags are the **#1 problem** for recycling facilities! Keep those out of the curbside bins and **instead, return back to bins at the grocery stores.**
- Learn more www.swa.org/453/Reduce-Reuse-Recycle-Rethink

PAY FOR PICKUP OPTION

The City offers a “Pay for Pickup Option” which allows residents to make arrangements for bulk items and vegetation to be picked up on unscheduled collection days.

Only acceptable / non-hazardous materials can be picked up using this option.

A minimum fee of **\$150.81** will be charged for items measuring up to 2 cubic yards (e.g., a washer and dryer). Anything over that will require an additional charge of **\$33.27** per cubic yard.

For more information or to schedule a pickup, please call the Sanitation Department at **561-416-3367**.

As stated by the City’s Code of Ordinances, the City is not responsible for the removal of any vegetative waste created by a private company or Construction & Demolition (C&D) debris of any kind.

For a list of companies franchised in the City of Boca Raton for C & D debris removal, visit the City’s website at: www.myboca.us/1197/Solid-Waste-Franchise-Information

UNACCEPTABLE MATERIALS

Below are some of the materials NOT accepted by the Solid Waste Authority of Palm Beach County at their transfer stations, due in part to damage sustained to Authority vehicles and equipment while loading and unloading these prohibited materials.

The list of unacceptable materials that will NOT be picked up by the City includes, but is not limited to:

Asphalt / Tar	Logs / Lumber
Bathtubs / Sinks / Toilets	Metal / Metal pipes
Cabinetry	Paints (all types)*
Carpeting / Rugs	Pallets
Concrete and concrete poles	Paver blocks / Stepping stones
Construction/Demolition debris	Pool parts & Equipment
Decking / Fencing	Rocks / Sand / Soil / Sod
Drywall	Roofing material
Fluorescent light bulbs	Sheds (wood or metal)
Flooring (all types)	Tile (all types)
Glass / Mirrors	Tires
Land clearing debris	Tree stumps
Lawn maintenance equipment	Wood / Railroad ties

* **NOTE:** Paint is considered hazardous waste and must be disposed of properly, see next column.

Disposal of unacceptable materials is the responsibility of the tenant, property owner or contractor. For disposal rates and hours, residents can contact the **Solid Waste Authority of Palm Beach County** by calling **1-866-792-4636**, or visit their website www.swa.org.

HOUSEHOLD HAZARDOUS WASTE

Most hazardous household products are intended to be used without any waste, but inevitably some products must be discarded. Always read the label carefully on unfamiliar items before you throw them away.

Products labeled **corrosive, flammable, toxic or reactive** are household hazardous wastes and need to be disposed of by the resident at any of the Solid Waste Authority of Palm Beach County’s transfer stations.

Never dispose of household hazardous products by placing at curbside for City collection, burning, burying, or pouring down the household drain or storm drain. If placed for curbside pickup, these products can be dangerous or injurious to anyone, including our Sanitation personnel.

If you witness a hazardous spill or release, call (911) immediately. If you see someone pour a substance into an inlet, or if you see or smell an unknown substance in an inlet, call the Fire Department immediately (911). **Never try to get samples of the substance yourself. Leave that task to the professionals!**

NOTE: Common household batteries (alkaline, heavy duty) are not considered hazardous waste and can be disposed of in your regular garbage.

Household hazardous waste includes, but is not limited to, the following:

Acids / Caustics	Medicines
Adhesives	Minerals
Antifreeze	Motor oil
Batteries - Car / Marine	Needles / Syringes
Batteries (Rechargeable)	Paint - Latex / Oil
Bleach / Chlorine	Petroleum products
Chemicals	Pool chemicals
Electronics	Propane tanks
Fertilizers	Rat poison
Flammables	Solvents
Fluorescent tubes	Weed Killers / Pesticides
Grease	

Regular Fluorescent light bulbs and CFL’s contain mercury, and should not be disposed of curbside. Homeowners are encouraged to bring their used household fluorescent bulbs to any one of Solid Waste Authority of Palm Beach County’s SWA hazardous waste drop-off locations or to home improvement stores.

For proper disposal instructions of Household Hazardous Waste, call the **Solid Waste Authority of Palm Beach County** at **1-866-792-4636**.

For disposal of hypodermic needles, call the **Palm Beach County Health Department, South Center** at **561-274-3100**.

Stay connected and follow us on social media!



www.myboca.us/StayConnected